



SURVEY OF CUSTOMER SATISFACTION

Please, fill in this survey, it will be use to improve the facilities and services available.

SAFETY, RESCUE AND FIRST AID

	Very Good	Good	Norm.	Bad	Very Bad
How do you rate the security on the beach?					
How do you rate the lifeguards on the beach?					
How do you rate the safety measures at sea?					

INFORMATION

	V. G.	Good	Norm.	Bad	V. B.
How do you rate the information about facilities?					
How do you rate the information sings about beach acces?					
How do you rate the information sings about safety?					

CLEANLINESS AND REFUSE COLLECTION

	V. G.	Good	Norm.	Bad	V. B.
How do you rate the cleanliness of the sand?					
How do you rate the cleanliness of the sea?					
How do you rate the state and number of litterbins?					

MAINTENANCE OF FACILITIES AND EQUIPMENT

	V. G.	Good	Norm.	Bad	V. B.
How do you rate the state and cleanliness of the toilets?					
How do you rate the state and cleanliness of showers?					
How do you rate the number and state of the walkways?					

ACCESS

	V. G.	Good	Norm.	Bad	V. B.
How do you rate the number of acceses to the beach?					

HYGIENE SERVICES

	V. G.	Good	Norm.	Bad	V. B.
How do you consider the number of toilets?					
How do you consider the number of showers?					

LEISURE TIME

	V. G.	Good	Norm.	Bad	V. B.
How do you consider the state and service of the beach bed concessions?					
How do you value the sport facilities?					

SUGGESTIONS: